

Working with Others

Green Ant Consulting offers workshops to enable people to work together more effectively, be that with customers, with each other or with people from different backgrounds and viewpoints.

Working with Customers

An organisation is judged by the quality of service it provides. Exceptional service is essential for competitive advantage and the continued success of the business. Everybody has a role to play.

This workshop will benefit all staff, managers and supervisors.

Delegates will have the opportunity to consider:

- * Who their customers are
- * Who is responsible for customer care
- * Essential customer care skills

Team Spirit

Good teamwork is a great contributor to the success of any business. Our participative approach enables delegates to try out their teamwork skills in a relaxed environment. All activities are memorable so the messages behind them have sticking power!

- * How teams develop
- * Barriers to good teamwork
- * Team skills

Working with Diversity

We live in an increasingly diverse society which can sometimes make working together challenging but also contributes to a rich working environment. Workshops can be designed for all types and level of staff. Popular topics include:

- * Activities to challenge stereotypes
- * Understanding each other
- * Action planning to embrace real differences
- * Complying with diversity law

Bringing Cultures Together

Some work places have two or more distinct cultures working together where differences in perception, language and ways of working can arise. Green Ant Consulting has particular expertise in this area. We can run highly participative workshops which enable delegates to explore differences and find ways to work together more effectively.

